



Bright Pennies Returns Request Form

Brief instructions for using **the Bright Pennies Returns Request Form**:

- 1) You must send an email to Bright Pennies describing your return item and receive a Return Materials Authorization (RMA) Number. The email address is: Returns@BrightPennies.com. This RMA number must be entered on the appropriate line below to receive a refund of any kind.
- 2) Complete this Returns Request Form legibly and entirely and send it to Bright Pennies in your returns package.
- 3) If you do not include your RMA Number, or fill in the Returns Request Form legibly and entirely you may delay or invalidate your refund.
- 4) Bright Pennies suggests that you insure your return package and receive an order tracking number. Products returned damaged to Bright Pennies may not result in a full refund or store credit.
- 5) Bright Pennies is not responsible for any return packages lost or damaged in transit.
- 6) You may choose any reliable package carrier for returns, and you are responsible for return shipping costs.
- 7) Please read our **Return Policy** for full information about returning goods to Bright Pennies Corporation.
- 8) All items for return must be sent to the Bright Pennies Return Center at this address:
Bright Pennies Return Center
Bright Pennies Corporation #212
5445 Murrell Road, Unit 102
Viera, FL 32955

Today's Date: _____

Bright Pennies Order or Part Number: _____

Description of Product:

Reason for Return:

Date of Delivery: _____

First and Last Name Used on Order: _____

Your Billing Address:

Your Shipping Address (if different):

Your Email Address: _____

Your Phone Number: _____

Bright Pennies Return Materials Authorization (RMA) Number (Required): _____

Do You Want Your Refund in the Original Manner It Was Made, (e.g., we will credit your original credit card), Or a Store Credit in the Form of a Gift Certificate, Which You Can Use With a Mail-in Order?

_____ Refund in the Original Manner It was Made

_____ Store Credit

Comments:
